

# Council Update

## The Manchester Golf Club



COVID-19  
SPECIAL  
MEASURES

# Members Together

28 March 2020

Our world has been turned on its head in just a few weeks. We are left with many questions, a few answers and the knowledge that we will be tested further in the weeks and months ahead. As the public health crisis develops our priority remains the health and wellbeing of our members, staff and their families.

The Manchester Golf Club entered the crisis as one of the most admired golf clubs in the region. Our success is due to members, staff, visitors, associates and suppliers – many of whom straddle more than one of these categories. Unlike companies who chase profit for shareholders, we exist for the benefit and enjoyment of our members – with an obligation to do the best for present and future generations.

Our plan is to develop our facilities and reputation further to become recognised as one of the best nationally. This will require a collective effort to which we all contribute through our fees, time and/or discretionary support. The COVID-19 crisis puts this plan at risk as every revenue stream is impacted for the short or long-term.

Unlike dividend driven businesses, we cannot pass-on our problems to investors or shareholders. The simple fact is, we need the support of members to help us through troubled times, just as previous generations of members helped get us to where we are. Ideally, members will support as best they can, safe in the knowledge that we're all in this together.

At the same time, Council and Club Management are doing everything you would expect to reduce the negative impact of the global crisis – reducing costs, furloughing staff, applying for grants, deferring payments, working voluntarily and accessing special schemes. Our actions will conclude in the next ten days with a strategy to get us through the challenges.

Thankfully, all the hard work to get us in to our current position means we are well placed to emerge in good shape – probably more so than other clubs. But, we need everyone's support to do so. For this reason, we are not in a position to refund everyone's fees or pause direct debits to compensate for course closure or self-isolation.

However, we will do our best for any member with personal concerns or facing financial hardship. In such instances, please contact the club manager in confidence. The Council will do its utmost to assist as quickly and fairly as possible.

We have every confidence in the people who make The Manchester Golf Club a success, together we will build an even stronger club. We will communicate more over the coming days and in the meantime continue to follow Government guidance. In the interim, we hope you will show your support with a simple pledge at [www.bit.ly/mangc02](http://www.bit.ly/mangc02)

Stay safe, be kind, be considerate and do the best you can during these difficult times for all.

With best wishes

The Council of The Manchester Golf Club